

Privacy and cookie policy of the digitalAngel website

1. Introduction

Your privacy is important to Optispeech B.V., trading under tradingname digitalAngel (CoC no. 60441666), with its registered office at Jool-Hulstraat 4 in Almere (hereinafter '**digitalAngel**'). Therefore, you can read in the privacy policy below how we handle your privacy when you use the website.

digitalAngel has taken the appropriate technical and organisational measures to ensure that the processing of personal data is in accordance with the GDPR and with current Dutch legislation.

Such measures include an appropriate data protection policy, which digitalAngel has implemented. digitalAngel satisfies the quality standards that can be imposed on it as a company under the terms of the GDPR.

Please take a moment to review our privacy policy, and do not hesitate to let us know if you have any questions.

Visiting address:

digitalAngel
Jool-Hulstraat 4
1327 HA Almere
+31 88 88 22 201
info@digitalangel.eu
www.digitalangel.eu

Our data protection officer, Mr Eric Mulder, can be contacted by e-mailing:
fg@digitalangel.eu.

2. Visiting the digitalAngel website

By agreeing to the cookie notice that appears on the main page of the website, you agree with the contents of this privacy and cookie statement, which applies to the entire environment of the website, and you consent to the processing of the data as described below.

In our privacy and cookie statement, we inform you about the manner in which and the purposes for which your (personal) data are processed and how cookies are used.

3. Which personal data and other information do we process and/or collect?

We process the following (personal) details of users of the website:

- technical measurement data, such as the IP address, MAC address, internet browser used, type of computer and the website activity.

4. Cookies

Why do we use cookies?

We use cookies to enable you to visit to the website and for it to run as smoothly as possible. Cookies are small text files that are automatically stored on your *device* when you visit a website. Cookies contain (basic) information about your internet usage, and they identify you as a unique user and store your personal preferences and technical information. We utilise:

- a) Permanent 'cookies' also called 'non-session cookies' (the cookies remain on your device until you delete them);
- b) Temporary 'cookies', also called 'session cookies' (the cookies remain on your device until you close your browser).

The 'cookies' themselves do not contain any personal details or data that are made public. If you provide personal information via our website, this information can be linked to the data stored in the cookies.

Web analytics

Our website uses Google Analytics, for which cookies are also used. At the aggregate level, these cookies store information about how visitors use the website - including the number of displayed pages, where the visitor comes from and the number of visits - in order to improve the website and ensure a good experience for the user. This information is not traceable to a specific visitor of the website.

How can I refuse and/or remove cookies?

Via your internet settings, you can refuse or block the cookies installed by digitalAngel or third-party websites. See below for an explanation, per browser, of how to remove the cookies:

[More information about Chrome cookie settings](#)

[More information about Firefox cookie settings](#)

[More information about Internet Explorer cookie settings](#)

[More information about Safari cookie settings](#)

[More information about Flash Player cookie settings](#)

If you change your settings, you may no longer be able to access certain parts of the digitalAngel website, including your account. You can find more information about cookies at www.allaboutcookies.org and www.youronlinechoices.com/nl/, including how to view which cookies are installed on your device and how to manage and remove them. If you have any questions about our use of cookies, please contact us at info@digitalangel.eu.

5. Purposes for processing (personal) data and cookies

The personal data collected and the other information are used, inter alia, for the following purposes:

- Completing the registration of your account;
- Managing your account and/or (at your request) cancelling it;

- To be able to respond to complaints and/or questions submitted by you via the website;
- To check whether you comply with the [Terms of Use](#);
- For analytical purposes connected with the use of the website in order to improve and further develop the use of the website;
- Retention of login details;
- Statistical, anonymous analyses of visitor behaviour for fraud prevention and to be able to make personal offers.

You are responsible for the correctness of the personal data that you provide to us.

6. Retention period

DigitalAngel does not store personal data for longer than is necessary for the purposes indicated above. The exception to this is the data that we are required by law to retain for a longer period. The retention period for personal data depends on the purposes for which the personal data is being used.

- The personal data relating to your account will be deleted within three months after you delete your account.
- The personal data digitalAngel receives due to the completion of a contact form on the website will either be removed after six months or converted into aggregated (non-traceable) data, so that the data can be used for analytical and statistical research. An exception to this comes about the moment that digitalAngel requires this personal data after this retention period - for example, in order to reach you.
- All other user data that we process on the website will be deleted, anonymised or aggregated if processing is no longer necessary for digitalAngel.

7. Data provision

We do not provide third parties with users' personal data obtained from the website, except to those processors who have been engaged by digitalAngel for the management and maintenance of the website and in those cases where digitalAngel is legally obliged to do so.

8. Users' rights

As a user of the website, you have certain rights, such as the right of access, copy, supplementation, protection or removal of your personal data.

- Access and copies: At your request, digitalAngel will provide you with a copy of the personal data that has been processed about you within a reasonable time, but within a time period no longer than four weeks. Such a request can be refused if, for example, it violates the rights and freedoms of other parties involved.
- Rectification, erasure, data transfer and processing restrictions: you can request that digitalAngel rectify, supplement or remove your personal data at any time, as well as request a limitation of the processing of your data, inter alia, if the personal data that has been processed on you are incorrect, are unnecessary for the

purposes of processing or have been unlawfully processed in another way. As a company, digitalAngel will respond to your request within a reasonable time, but no later than within four weeks of your request.

You can send a request as indicated above or a request for cancellation of your consent or objection to the processing of your personal data to info@digitalangel.eu. Every request that you submit must be clearly formulated. This means that your request must indicate on which right your appeal is based, the personal data your request relates to and the specific nature of your request.

Contact and complaints

If you have any questions or complaints, you can contact digitalAngel via: info@digitalangel.eu. You also have the right under the terms of the privacy legislation to file a complaint with the Dutch oversight body for privacy: the Dutch Data Protection Authority. To do so, you can contact the Dutch Data Protection Authority (<https://autoriteitpersoonsgegevens.nl/en>).